



Pre-Existing Condition Insurance Plan

# OUTREACH NEWSLETTER

Volume 3, Issue 4

August 2013



## CA PCIP Served More Than 23,000 Californians

Since October 25, 2010, when California's PCIP began, 23,559 Californians enrolled for at least one month in the program. March 2012 had 1,287 new enrollees, the largest monthly increase in the program's brief history. At its highest, during March 2013, the program briefly reached 17,199 enrollees. As of March 31, 2013, California had the largest enrollment, with almost 5,000 more enrollees than the next largest state's enrollment, which was in Florida. Please see the chart below for a comparison of the monthly new enrollments and the total program enrollments over the life of the CA PCIP.

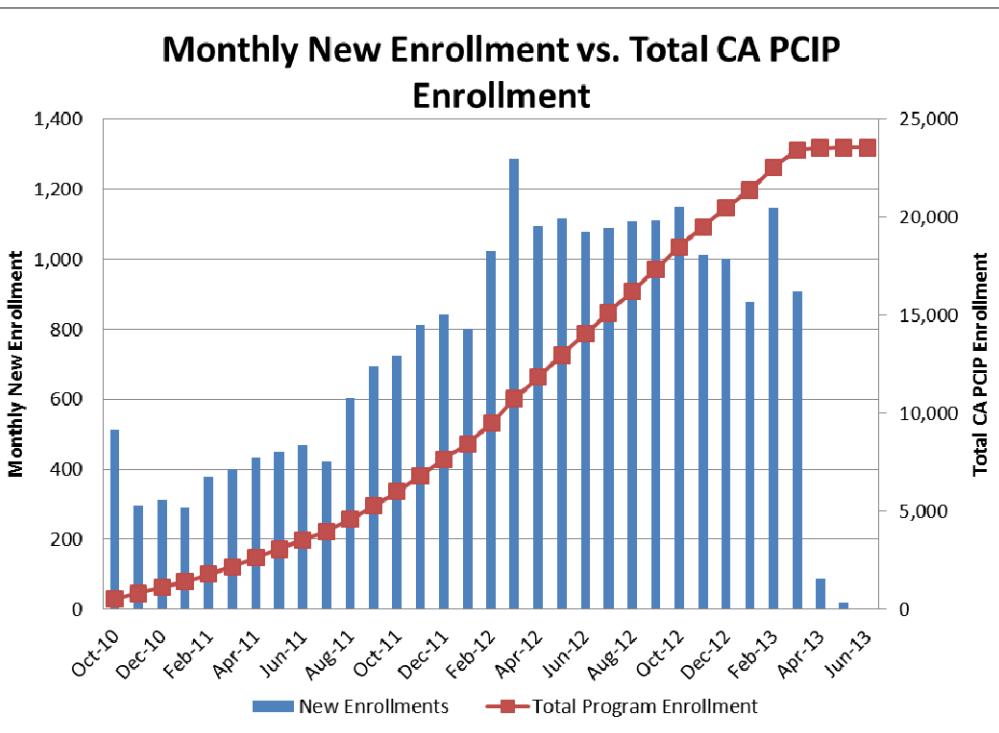


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# PCIP Transition to Federal PCIP Complete

Beginning July 1, 2013, California no longer operates the federally funded PCIP program. All PCIP subscribers who were current on their premium payments by June 30, 2013, have been transitioned to the Federal PCIP Program effective July 1, 2013.

In order to manage the nationwide PCIP costs, 17 states, including California, transitioned their state-run PCIP programs to the federally-run PCIP program. This decision by the Centers for Medicare and Medicaid Services ensures that California's PCIP subscribers continue to receive benefits until the state's health benefit exchange, known as Covered California, becomes operational on January 1, 2014.

The California PCIP program was expected to last until December 31, 2013, when additional provisions of the national health care reform are implemented. After that date, there is no need for high risk pools, because federal rules do not allow insurers to reject persons with pre-existing conditions or charge them higher rates than those without such conditions. However, to ensure that California's PCIP subscribers continue to receive benefits until that time, those subscribers have been transitioned to the federally-run PCIP as of July 1, 2013.

For more information on the federally run PCIP, subscribers can visit [www.pciplan.com](http://www.pciplan.com) or call the federal PCIP Program Customer Service Department at 1-800-220-7898, Monday through Friday from 7:00 a.m. to 5:30 p.m. Central Time.



# Claims Filing Information and Reminders

The CA-PCIP will continue to process claims for services received before July 1, 2013. However, subscribers need to be aware that all in-network and out-of-network claims must be submitted **within 12 months of the date of service**. The CA-PCIP customer service center will continue to be available to respond to questions about claims payments for services received prior to July 1<sup>st</sup>. You may contact the customer service representatives at 1-877-629-1500 Monday through Friday from 6 a.m. to 6 p.m. Claims payment information can also continue to be accessed on the myPCIP website.

California PCIP claims must be sent to:

**California PCIP Claims**

PO Box 211034

Eagan MN 55121

Claims for services rendered on or after July 1, 2013 must be submitted to the following addresses:

**Medical Claims**

PCIP

P.O. Box 30783

Salt Lake City, UT 84130-0783

**Transplant/DME/Dialysis Claims**

PCIP

P.O. Box 300

Independence, MO 64051-0300

Please call the federal PCIP Administrator at 1-800-220-7898 for any questions regarding claims for service dates on or after July 1, 2013. Calls are answered from 8 a.m. to 6:30 p.m. Eastern Standard Time, Monday through Friday.